



# Provider Finder®

## A Guide for Finding Providers as a Guest

The best way to use Provider Finder is to log into Blue Access for Members<sup>SM</sup> (BAM<sup>SM</sup>). This helps ensure the most accurate results based on your plan.

## Member Search and Guest Search: Where to Start

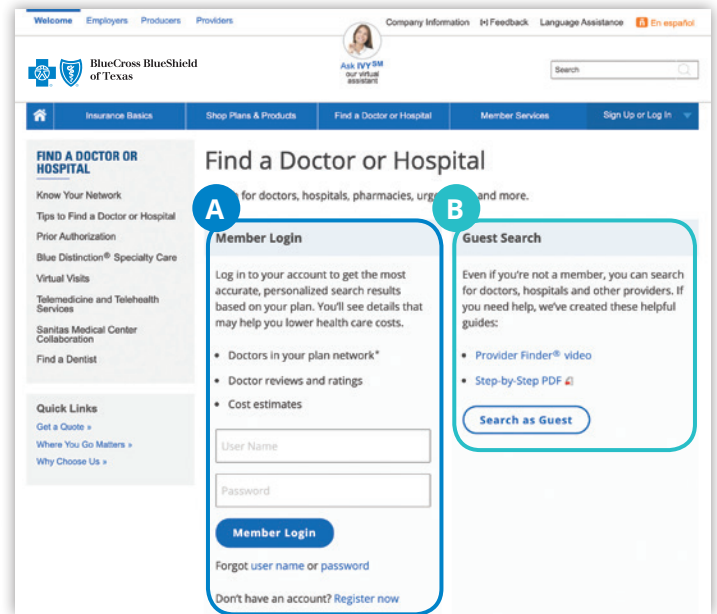
### Path A: Member Search (bcbstx.com)

Log into your account (under “Are You a Member?”) to access the Provider Finder for:

- Your current plan network
- Helpful in-network provider information
- Getting cost estimates for up to 1,600 procedures (for certain plans)

### Path B: Guest Search

Search as a guest (to find providers when you are shopping for a plan.



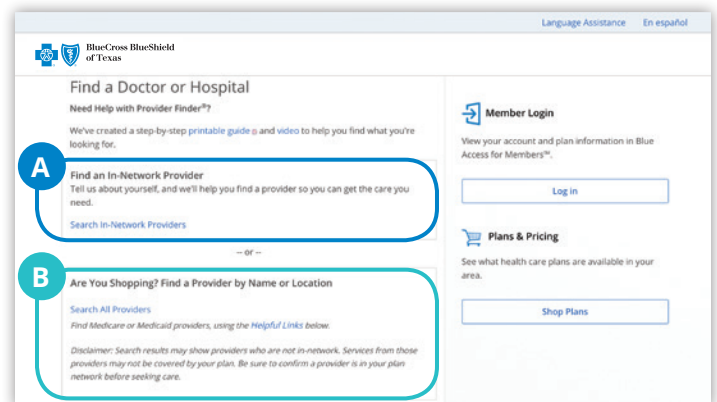
## Guided and Broad Searches: What to Expect

### Path A: Guided Search

- Step-by-step format helps you find a plan network appropriate for you
- Provides focused results
- Results show in-network providers

### Path B: Broad Search

- Fast and easy
- General provider name/location search
- Results include out-of-network providers
- Complete this section and continue to page three (3) of the guide.



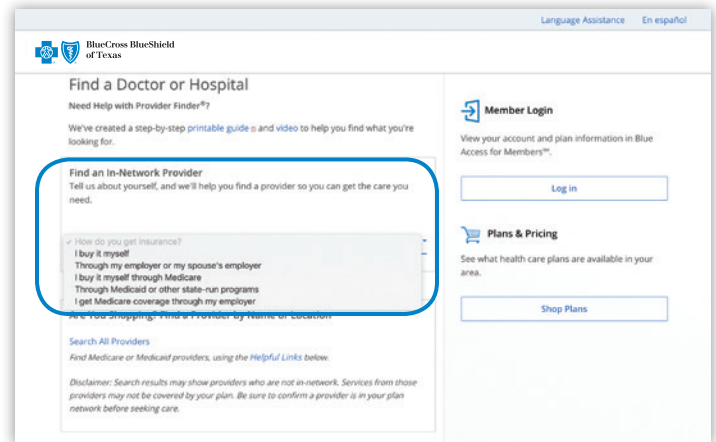
# Guided Search: Employer-sponsored Insurance

(Your insurance is provided by your or your spouse's employer)

## Select Plan/Network

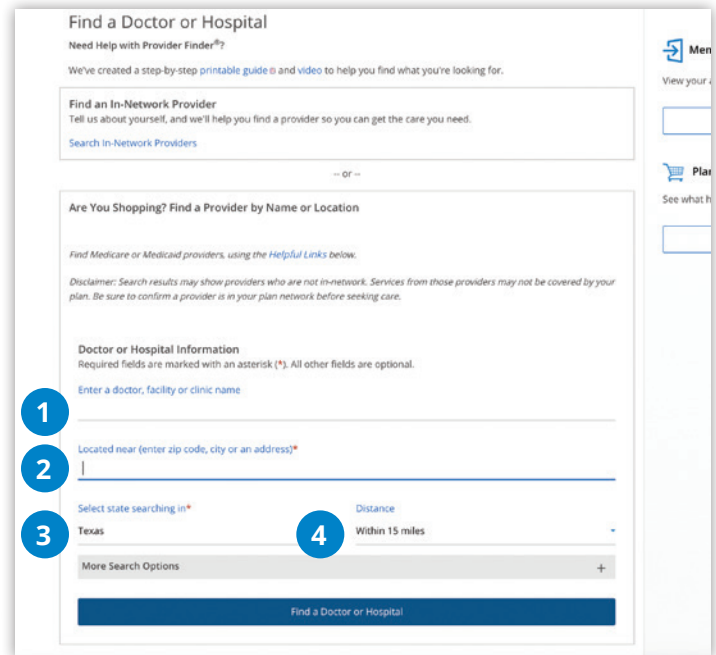
- A list of plan networks will display based on your previous selections
- Choosing a plan network is critical for locating in-network providers

Plan networks shown here are only examples. You may see different results when searching for providers.



## Customize Your Results

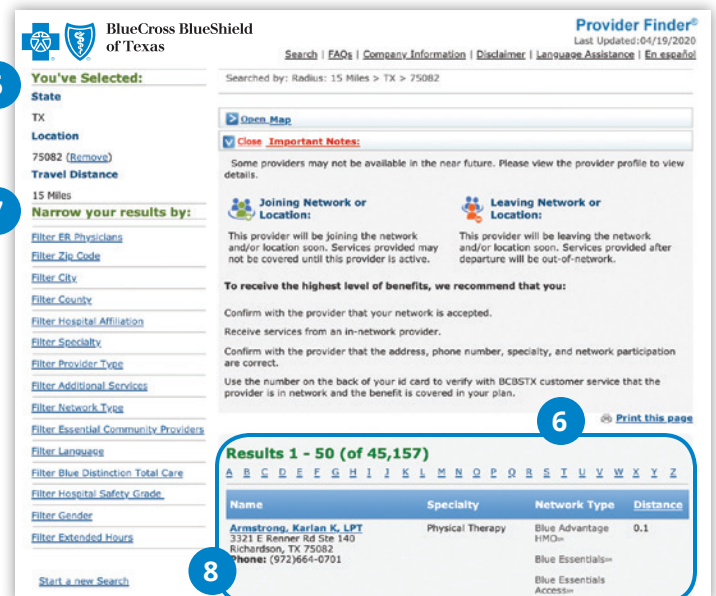
1. Enter a doctor, facility or clinic name [optional]
2. Located near (enter zip code, city or an address) [required]
3. Select state searching in [defaults to the state where your plan is based, but can be changed]
4. Distance [defaults to 15 miles, but this can be changed]



## Provider Finder Search Results Page

You are able to:

5. Review what you searched/selected
6. Print the resulting list of providers or view/email the list (a PDF)
7. Narrow your search results by choosing one or more options (filters)
8. Choose a provider from the results list to see details about that provider, including contact information, map/location, certifications and more



# Guided Search: Self-purchase, Medicare or Medicaid Insurance

## Select Plan/Network

Select one of the following:

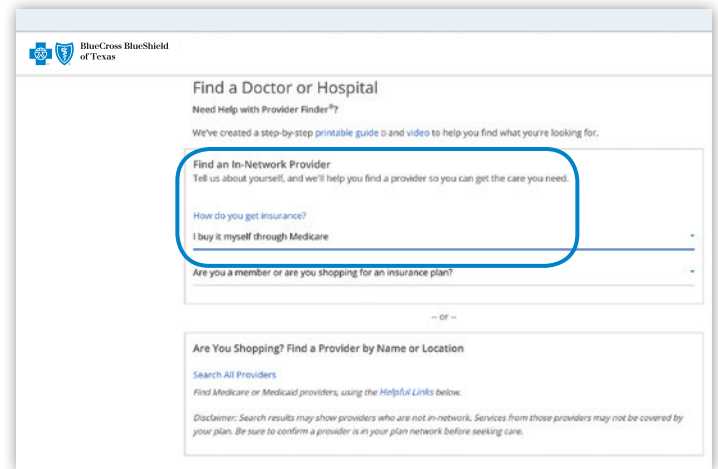
- A list of plan networks will display based on your previous selections
- Choosing a plan network is critical for locating in-network providers

Your options may include:

- I buy it myself
- I buy it myself through Medicare
- Through Medicaid or other state-run programs
- I get Medicare coverage through my employer

## Find Your Next Provider

Now, you are in Provider Finder. You can find a provider or facility to help care for you or your family.



## Path A: Pull Down Menu

Click on the arrow to show your search category options.

## Path B: Search by Names or Specialties

Use the search tool for a quick search to find the services you need.

